



ZIA NATURAL GAS COMPANY

Excess Flow Valve Notification for Residential Customers

As required by the U.S. Department of Transportation (DOT) pipeline safety regulation, 49 CFR 192.383, you are hereby notified that an excess flow valve ("EFV") which meets the minimum DOT performance standards is available for installation on your natural gas service line that operates continuously throughout the year at a pressure not less than 10 psig and does not meet the conditions of 49 CFR-PART 192.383 paragraph (c). Please note that an EFV is not required for the normal, safe operation of your service line, but could help mitigate the consequences of a service line break or rupture.

An EFV is designed to shut off and/or significantly restrict the flow of natural gas automatically if the service line to the customer breaks due to excavation, earthquakes, fire, run over meter sets, augers or other causes. A service line is the piping from the gas distribution main to the customer meter set and may run underground through the customer's yard. EFVs generally do not protect against slow leaks like those caused by loose fittings or leaks beyond the gas meter such as house piping and customer appliances. While the use of an EFV may help to limit the effects of such an incident, the best way to avoid excavation damages is to ensure that those who may have reason to be excavating on your property call 811 prior to digging.

Installation of an EFV is not mandatory. However, if you would like to have an EFV installed in an existing natural gas service line, Zia Natural Gas Company will complete such an installation at a mutually agreeable date for a base cost of \$600 when installed in a plastic service line or a base cost of \$950 when installed in a steel service line. These costs are for labor and material only, and do not include cost(s) associated with local excavation permits, paving, or landscaping work that may be required following the installation. Such costs, if any, will be the responsibility of the property owner. A cost estimate will be provided by Zia Natural Gas Company upon request.

Zia Natural Gas Company makes no warranties, expressed, implied or otherwise, for continued proper excess flow valve operation under any use conditions and/or for inadvertent valve closure under varying gas system operating conditions.

Questions may be addressed to your local Zia Natural Gas Company Office.

CUSTOMER INQUIRIES CONTACT YOUR LOCAL OFFICE:

510 E. BENDER
P.O. BOX 2220
HOBBS, NEW MEXICO 88241
(575) 392-4277

100 SHORT DRIVE
P.O. DRAWER 888
RUIDOSO DOWNS, NEW MEXICO 88346
(575) 378-4277

101 SOUTH 4TH STREET
P.O. BOX 1303
JAL, NEW MEXICO 88252
(575) 395-2141

3700 W. PICACHO AVE.
LAS CRUCES, NEW MEXICO 88004
(575) 526-4427