



FEBRUARY 2026

Natural Gas News

New Customer Web Portal Coming Soon!

Zia Natural Gas Company is teaming up with Silverblaze to bring you a new online experience. This new web portal will allow customers to view and pay bills, view and compare historical consumption and bill data, and add multiple accounts to your web profile. You will also be able to complete and submit common forms such as the Move In Request, Move Out Request, and Information Change Request from the online portal.

This change is scheduled to take place on Tuesday, February 17th, therefore, the customer web portal section of Zia's website will be down for most of the day. Additional information on down time or any delays in this schedule will be posted on Zia's website www.zngc.com.

A sample of the new log in screen can be seen below. For all active customers, Zia will migrate your User Name from the old portal to the new portal. Due to current password encryption, Zia will NOT migrate any passwords to the new portal. All customers will need to use the 'Forgot your Password' link to reset their password and log in to the new portal. If your User Name is not moved to the new portal or you don't currently have an online account, please use the 'Sign Up Now' button to create a new online account.

We appreciate your patience during this transition. If you have any questions, please contact your local office.

The screenshot shows two side-by-side panels. The left panel is titled 'My Account Login' and contains a 'User Name' input field with a placeholder 'User Name', a 'Password' input field with a placeholder 'Password' and an eye icon, a 'Remember me' checkbox, and a 'Login' button with a right arrow. Below these are links for 'Forgot your Password?' and 'Forgot your User Name?'. At the bottom are 'Contact Us' and 'Quick Pay' buttons. The right panel is titled 'Sign Up' and contains a list of benefits: 'View and Pay your bills', 'View historical consumption data', 'View previous bill and payment history', 'Add multiple accounts to your web profile', 'Submit a disconnect request for your account', 'Request service at a new location', and 'Update your email address, mailing address, or phone number'. It also includes a note: 'Before you get started, please have your most recent bill handy to complete the registration form.' and a 'Sign Up Now' button with a checkmark icon.

3 Tips for Password Security

The U.S. Cybersecurity and Infrastructure Security Agency offers these three tips for better password security –

A good password follows all three!

1. Make them long

Passwords should be at least 16 characters long.
Remember, longer is stronger!

2. Make them random

Create a memorable phrase of five to seven unrelated words. Then, get creative with spelling and the addition of a number or symbol.

3. Make them unique

Do not use the same password for multiple accounts. Password manager software can help you keep up with these longer, more complex passwords.

SCAN TO PAY



EASY ACCESS PROVIDED TO YOU.

SCAN THE PROVIDED QR CODE TO PAY YOUR ZIA GAS UTILITY BILL IN MINUTES!

Fun Facts About Natural Gas!

Although natural gas is generally considered a heating fuel, it also has some cooler applications – like chilling the glycol used to produce ice for hockey and skating rinks.

RECIPE: Chocolate Covered Strawberries

- 16 ounces milk chocolate chips
- 2 Tablespoons shortening
- 1 pound fresh strawberries with leaves
- toothpicks (for dipping)



Directions:

1. Melt chocolate and shortening in a double boiler, stirring occasionally until smooth. You can also melt the chocolate and shortening in a microwave, stirring every 20 seconds, until mixture is smooth.
2. Insert toothpicks into tops (stem ends) of strawberries. Hold a strawberry by the toothpick and dip it into the chocolate mixture.
3. Turn strawberry upside down and insert the toothpick into a Styrofoam block or place strawberry on a sheet of waxed paper; allow chocolate coating to cool.
4. Repeat with remaining strawberries. Enjoy!

Source: allrecipes.com

COMMUNITY EVENTS



Ruidoso

February 8th Ruidoso Winter Park Benefit for Food 4 Kids 10am-5pm, bring \$15 worth of non-perishable food and get a free tubing ticket! More info 575-336-7079

February 14th -15th Vines in the Pines Art & Wine Festival at the Ruidoso Convention Center, noon-6pm Saturday, noon-5pm Sunday. \$30 for one day, \$45 for both days. Ticket price includes entry, wine glass, and tastings at each winery.

February 14th Valentine’s Crafting Morning at Wingfield Heritage House Museum 10am-noon, free. Enjoy hands-on crafts for all ages. Includes friendship tea blends, scented sachets, Valentine’s cards, pressed flower bookmarks, and photos with loved ones.

Maxwell/Cimarron/Springer

February 7th Mesa Vista Veterinary Hospital Vaccination Clinic Springer Fire Station 9am-11am, Cimarron Old Ambulance Barn 1pm-3pm, Philmont Administration Office 3pm-4pm. 575-445-3912

Las Cruces

February 7th at 7pm and 8th at 3pm NMSU Las Cruces Symphony presents “Sultry Strings” at 1075 N Horseshoe Circle. Tickets \$29-\$60 admin@lascrucessymphony.org

February 21st and 22nd 14th Annual Museum Rocks! Gem & Mineral Show at the NM Farm & Ranch Heritage Museum, 4100 Dripping Springs Rd. Tickets \$7 adults, \$6 Seniors, \$4 Military, \$5 children ages 4-17, children 3 and under free.

Hobbs

February 14th Valentine’s Day at LCCA featuring an exquisite dining experience and “Paint Your Partner’s Portrait” activity. \$100 per couple, 6pm-8pm, Center for the Arts, 122 W Broadway.

February 21st Racing for Rescues 5K/3K Run & Walk at the Center for Recreational Excellence, 4827 N Lovington Hwy. Sign in at 9am, race starts at 10am. \$25 for CORE Members, \$35 for Non-Members. Pet vaccinations begin at 11am.

Reminder: Event information is subject to change. Please contact event organizer for event status. This section is for local, non-partisan, non-religious, non-profit messages. Preference given to nonprofits. Submit by the 10th to arascon@zngc.com for inclusion in next month's edition. Thank you!

Natural Gas News is an official publication of Zia Natural Gas Company published monthly by Alyssa Rascon, Assistant Office Manager arascon@zngc.com

Lincoln County

100 Short Dr
Ruidoso Downs, NM 88346
575-378-4277
1-800-520-4277
Fax: 575-378-4138

Mailing Address

PO Box 888
Ruidoso Downs, NM 88346

Hobbs/Jal

510 E Bender Blvd
Hobbs, NM 88240
575-392-4277
1-800-470-9900
Fax: 575-392-8504

Mailing Address

PO Box 2220
Hobbs, NM 88241



Dona Ana County

3700 W. Picacho Ave
Las Cruces, NM 88007
575-526-4427
1-800-453-5546
Fax: 575-523-4945

Mailing Address

3700 W. Picacho Ave
Las Cruces, NM 88007

Colfax County

316 Maxwell Ave
Maxwell, NM 87728
1-800-520-4277
575-375-2277
Fax: 575-375-2753

Mailing Address

PO Box 357
Maxwell, NM 87728

ZIA NATURAL GAS COMPANY