



JANUARY 2026

Natural Gas News

Your Bill Has a New Look!

Zia Natural Gas Company has adopted several updates to your monthly bill form. The new bill form includes a more modern font, easier to read layout, and a graph displaying the current month plus the previous 12 months' usage. You will still find the same important information regarding your account balance, payments, current charges, and bill due date on the new bill form.

Zia will be rolling this new bill form out to all of their customers over the next couple months. Please note, you may receive a bill printed in black ink instead of color ink as shown on the sample bill to the right. We appreciate your patience while we work towards transitioning our entire billing department to the new bill form in color.

Customers have multiple options when it comes to paying their bill. These options include: in-office payments, mailing a check or money order with the payment stub, dropping your payment in the drop box located outside each of our offices, signing up for automatic bank withdrawals, or paying online at www.zngc.com. Zia's online payment processor charges a nominal service fee and offers payment by electronic check, Visa, Mastercard, Discover, Google Pay, Apple Pay, PayPal, PayPal Credit, or Venmo.



ZIA NATURAL GAS COMPANY
Pay online at www.zngc.com

PO BOX 888
RUIDOSO DOWNS, NM 88346
1-800-520-4277

JOHN DOE
123 MAIN ST
RUIDOSO, NM 88345-0123



Bill Date	Current Charge Past Due After	Account Number
12/04/2025	12/24/2025	2200000-01
		TOTAL AMOUNT DUE
		\$70.84

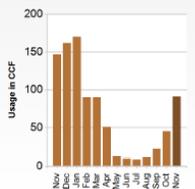
PLEASE SHOW AMOUNT OF PAYMENT _____

Please Return This Portion In The Enclosed Envelope Or Bring Entire Bill If Paying In Person.

2 02200000 03 0000007084 9

Account Number	Name	Service Address
2200000-01	JOHN DOE	123 MAIN ST

METER NUMBER	SERVICE PERIOD FROM	TO	NO. OF DAYS	READING CODE	METER READINGS PREVIOUS	PRESENT	METER MULTIPLIER	USAGE IN CCF
99999	10/30/2025	11/29/2025	30	MR	3422	3513	1.0000	91



Previous Balance 42.51
Payments (42.51)
Balance Forward 0.00

Gas Charges:

Base Charge		14.00
Cost Of Gas	0.322000 91	29.23
Distribution Service	0.194700 91	17.72
Transmission Service	0.050900 91	4.60
Energy Efficiency Program	0.014800 91	1.33

Tax And Fees:

Sales Tax		3.52
I & S Fee		0.34
CURRENT CHARGES		\$70.84
TOTAL AMOUNT DUE		\$70.84
BILL DUE DATE		12/24/2025

CUSTOMER SERVICE:

Lea County (800) 470-6900
Lincoln/Coffax County (800) 520-4277
Doña Ana County (800) 453-5546
www.zngc.com

During this festive season, we extend our warmest wishes to you and your loved ones. May your holidays be filled with joy and your new year with laughter and happiness. As the year comes to a close, we hope you create wonderful memories and look forward to a bright and prosperous new year.

See Reverse Side For Important Information

BEWARE OF ENERGY SCAMS

Utility companies across the country are warning customers to stay alert in order to avoid costly energy scams. Reports of scam calls, utility employee impersonation, and phony disconnection threats are on the rise.

How to IDENTIFY a scam:

- Scammers use urgency, often requiring immediate payment to avoid disconnect.
- Sometimes unconventional and untraceable payment methods are requested, such as gift cards, prepaid debit cards, or cryptocurrency.
- Scams received via email often contain misspelled words and are sent from an unfamiliar domain that is different from your utility company's website.

How to AVOID a scam:

- ✓ Never give your payment information to someone who has called you. Always hang up, look up the company's actual phone number, and call the company directly to inquire about your account status.
- ✓ Never use an untraceable payment method to make a payment.
- ✓ Always check the ending of the sender's email address. This should match your utility company's website: [@zngc.com](mailto:info@zngc.com)

SCAN TO PAY



EASY ACCESS PROVIDED TO YOU.

SCAN THE PROVIDED QR CODE TO PAY YOUR ZIA GAS UTILITY BILL IN MINUTES!

Fun Facts About Natural Gas!

Several NFL teams – including the Green Bay Packers, New England Patriots, and Philadelphia Eagles – warm their playing fields using tubes heated with natural gas. It saves energy and keeps the turf warm enough to let grass grow throughout the winter.

RECIPE: Crockpot Hot Chocolate

- 6 cups whole milk
- 2 (12oz cans) evaporated milk
- 2 cups heavy cream
- 2 teaspoons vanilla
- 3 cups chocolate chips
- marshmallows or whip cream (optional)



Directions:

1. Mix all the ingredients together in a 6-quart crockpot. Cook on low for 2-3 hours, stirring often the first hour to make sure the chocolate incorporates and doesn't burn to the bottom.
2. Use a ladle to fill mugs with the hot chocolate. Top with marshmallows or whip cream if desired. Enjoy!

Source: OldSaltFarm.com

COMMUNITY EVENTS



Ruidoso

Saturdays through April 25th Winter Indoor Market at the Ruidoso Elks Lodge, 25916 Hwy 70. Includes vendors for all seasons. Save money by shopping local. 11am-3pm.

January 31st All Seasons Adaptive Sports 2nd Annual Sip and See Fundraiser at Enchanted Vine, 492 Fort Stanton Rd in Alto, 6pm-8pm. Heavy hors d'oeuvres, live music, dancing, and a small silent auction to help children and adults with disabilities experience the joy of adaptive outdoor sports. Tickets are \$100 per person and include entry, food, 1 drink, door prize entry, and a bid number. Must be 21 or older to attend. For tickets, call 575-937-6954.

Maxwell/Cimarron/Springer

January 16th-18th Sangre De Cristo Rendezvous NRL Hunter at the NRA Whittington Center. This 2-day hunter-style rifle match features around 18 simulated hunting stages between 200-900 yards. Entry is \$300 individual, \$600 teams, \$200 skills class. Visit nrawc.org/events for more information.

Las Cruces

January 16th-18th Mesilla Valley 2026 Balloon Rally Friday-Kick Off Glow 6pm-8pm at 100 N Main St. Sat & Sun-Morning Ascension around 7am at the Field of Dreams 2300 Tashiro Dr. Saturday Evening Glow around 5:30pm. Event is Free. Contact mesillavalleyballoonrally@gmail.com for more info.

Hobbs

January 16th Father Daughter Dance "Love You to the Moon & Back" by the City of Hobbs Recreation Department. All girls K-12 are invited to bring their favorite father figure for a night filled with laughter, dancing, and memories. For more information, call 575-397-9291.

January 26th The Remarkable Farkle McBride by the Southwest Symphony Orchestra Youth Series. Show starts at 7pm at RN Tydings Auditorium, 1332 E Scharbauer St. Tickets between \$18-\$25. For more information, call 575-433-0247.

Reminder: Event information is subject to change. Please contact event organizer for event status. This section is for local, non-partisan, non-religious, non-profit messages. Preference given to nonprofits. Submit by the 10th to arascon@zngc.com for inclusion in next month's edition. Thank you!

Natural Gas News is an official publication of Zia Natural Gas Company published monthly by Alyssa Rascon, Assistant Office Manager arascon@zngc.com

Lincoln County

100 Short Dr
Ruidoso Downs, NM 88346
575-378-4277
1-800-520-4277
Fax: 575-378-4138

Mailing Address

PO Box 888
Ruidoso Downs, NM 88346

Hobbs/Jal

510 E Bender Blvd
Hobbs, NM 88240
575-392-4277
1-800-470-9900
Fax: 575-392-8504

Mailing Address

PO Box 2220
Hobbs, NM 88241

Dona Ana County

3700 W. Picacho Ave
Las Cruces, NM 88007
575-526-4427
1-800-453-5546
Fax: 575-523-4945

Mailing Address

3700 W. Picacho Ave
Las Cruces, NM 88007

Colfax County

316 Maxwell Ave
Maxwell, NM 87728
1-800-520-4277
575-375-2277
Fax: 575-375-2753

Mailing Address

PO Box 357
Maxwell, NM 87728

