

WATER CONSERVATION PACKAGE APPLICATION

Zia Natural Gas Company - Energy Efficiency Program

2025-2026



Account and Customer Information

Residential Commercial Property Owner

Customer Name: _____
(as it appears on account)

Account Number: _____

Service Address: _____

Mailing Address: _____

City: _____ Zip: _____

Email: _____

Phone Number: () _____

Annual Household income greater than \$45,000 Yes: No:

Number of People in Household: _____

How did you hear about Energy Efficiency Program? _____

FREE Water Conservation Package (1) low-flow showerhead, (2) faucet aerators

When deciding to participate in Zia Natural Gas Company's ("Zia") EEP, please review the following terms and conditions.

1. Zia is not responsible for any decision about which licensed and qualified contractor the customer selects. Zia encourages its customers to carefully research and select a New Mexico licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Zia is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Zia will not intervene in disputes between a customer and his or her selected contractor. Zia also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Zia is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call the Zia office.
2. The Department of Energy provides information on projected energy saving for different types of appliances and installations. Zia makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.
3. Zia requires each customer to present a completed rebate application and is unable to process incomplete applications. Zia reserves the right to verify all information provided.
4. This program is applicable to any Zia current customer as specified by original Rate Rider No. 2, Energy Efficiency Rider. Rebates are only available to active customers of Zia, Zia encourages each customer to review all program eligibility and requirements.
5. Completed rebate applications will be reviewed and processed by Zia on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts, and funding guidelines are subject to change. Rebate funds are limited. As a further condition to receiving a rebate, applicant agrees to allow Zia designated representative to enter applicant's premises to verify equipment installation or inspection performance. Applicant agrees that the purpose of this visit is not to assess the adequacy or safety of installation or inspection, but merely to verify that qualifying equipment has been installed or the qualifying inspection was performed.
6. This Agreement constitutes and represents the complete and entire agreement between the customer and Zia with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.
7. Energy Efficiency Program and Rate Rider No. 2 approved by NMPRC Case No. 24-00247-UT Final Order March 24, 2025.
8. Limited to one rebate per measure per customer with exception that Water Conservation Package may be paired with one other water heater measure.

I hereby certify that all information is accurate, including claims of customer and equipment or inspection information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Zia may verify all the information provided.

Applicant signature required: _____ Date: _____