

# REBATE APPLICATION

Zia Natural Gas Company - Energy Efficiency Program

# 2025-2026



## Account and Customer Information

- Residential       Property Owner  
 Small Commercial       Large Commercial

Customer Name: \_\_\_\_\_  
(as it appears on account)

Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Phone Number: (    ) \_\_\_\_\_

Annual Household income greater than \$45,000    Yes:     No:

Number of People in Household: \_\_\_\_\_

How did you hear about Energy Efficiency Program? \_\_\_\_\_

How would you like your rebate?    Refund Check.     Credit on gas account.

## Contractor Information

Licensed Contractor Company Name: \_\_\_\_\_

Licensed Contractor Representative Name: \_\_\_\_\_

License Number: \_\_\_\_\_

Company Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Email: \_\_\_\_\_ Phone Number: (    ) \_\_\_\_\_

I hereby certify that I installed the equipment and/or performed the inspection identified herein:

Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Zia Natural Gas Company  
Energy Efficiency Program  
PO Box 888  
Ruidoso Downs, NM 88346  
Phone: (800) 520-4277  
www.zngc.com

## Energy-Efficiency Rebates

### Space Heating:

Submit application pages 1, 2, & 6 along with contractor invoice and photo of installed furnace or boiler and a second photo of manufacturer's decal displaying make, model, and serial number.

Full description of Energy Efficiency Program is available at [www.zngc.com](http://www.zngc.com)

- \$25 Programmable thermostat
- \$50 Smart thermostat
- \$50 16-Point Natural Gas Furnace Inspection and tune up (must include 16pt. Inspection Form)
- \$250 Installation of natural gas furnace with **AFUE of 92 to 94.9%**
- \$300 Installation of boiler/hydronic heating system with **AFUE of 90%** or higher
- \$300 Install or upgrade insulation from R-11 or lower to **R-30 or higher**
- \$325 Installation of natural gas furnace with **AFUE of 95% or higher**
- \$350 Upgrade from electric resistive heat to gas forced air heat, **AFUE 95%** or higher

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Efficiency Rating: \_\_\_\_\_

New Appliance or Insulation:

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Efficiency Rating: \_\_\_\_\_

AFUE (Annual Fuel Utilization Efficiency)

Install Date: \_\_\_\_\_

Total Purchase and Installation Cost: \_\_\_\_\_

## Energy-Efficiency Rebates

### Water Heating:

(Submit application pages 1, 3, & 6 along with contractor invoice and photo of installed water heater and second photo of manufacturer's decal displaying make, model, and serial number)

Full description of Energy Efficiency Program is available at [www.zngc.com](http://www.zngc.com)

- FREE Water Conservation Package (1) low-flow showerhead, (2) faucet aerators (while supplies last)
- \$20 Water heater tank insulation blanket.
- \$125 Installation of natural gas water heater with Uniform Energy Factor **of 0.64 or higher.**
- \$200 Installation of tank-less natural gas water heater with Uniform Energy Factor **of 0.81 or higher.**
- \$275 Upgrade electric water heater to a natural gas water heater with Uniform Energy Factor **of 0.67 or higher.**

Old Appliance:

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Efficiency Rating: \_\_\_\_\_

New Appliance:

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

UEF (Uniform Energy Factor)

Efficiency Rating: \_\_\_\_\_

Install Date: \_\_\_\_\_

Total Purchase and Installation Cost: \_\_\_\_\_

## Energy-Efficiency Rebates

### New Construction:

Submit application pages 1, 4, 5, & 6 along with contractor invoices and copy of floor plan indicating square footage and photos of installed furnace, thermostat, water heater and additional natural gas appliances.

**NOTE:** Whole home is a combined rebate and items marked with an asterisk (\*) can be combined to qualify for the Whole Home rebate.

### New Construction 2000 sq. ft. or less

- \$600 **Whole Home** – Main heat source **AFUE 92% or higher**, Water Heater (tank), Smart Thermostat, Insulation **R-60 or above** and one additional gas outlet.
- \$325 Installation of natural gas furnace with **AFUE of 95% or higher.** \*
- \$250 Installation of natural gas furnace with **AFUE of 92 to 94.9%.** \*
- \$200 Installation of tankless natural gas water heater with Uniform Energy Factor **UEF of 0.81** or higher.
- \$125 Installation of water heater with water tank **UEF 0.64 or higher.** \*
- \$100 Install or upgrade insulation or blown in blanket system from R-11 or lower to **R-60 or higher.** \*
- \$50 Smart thermostat \*

### New Construction over 2000 sq. ft.

- \$900 **Whole Home** – Main heat source **AFUE 92% or higher**, Water Heater (tank), Smart Thermostat, Insulation **R-60 or above**, natural gas dryer or range and one additional gas outlet.
- \$325 Installation of natural gas furnace with **AFUE of 94.9% or higher.**
- \$250 Installation of natural gas furnace with **AFUE of 92 to 94.9%.** \*
- \$200 Installation of tankless natural gas water heater with Uniform Energy Factor **UEF of 0.81** or higher. \*
- \$125 Installation of water heater with water tank **UEF 0.64 or higher.** \*
- \$125 Install or upgrade insulation or blown in blanket system from R-11 or lower to **R-60 or higher.** \*
- \$50 Smart thermostat \*

#### Main Heat Source:

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_  
AFUE (Annual Fuel Utilization Efficiency)

Serial Number: \_\_\_\_\_

Efficiency Rating: \_\_\_\_\_

Total Purchase and Installation Cost: \_\_\_\_\_

#### Water Heater:

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_  
UEF (Uniform Energy Factor)

Serial Number: \_\_\_\_\_

Efficiency Rating: \_\_\_\_\_

Total Purchase and Installation Cost: \_\_\_\_\_

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## Energy-Efficiency Rebates

**Insulation:**

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Total Purchase and Installation Cost: \_\_\_\_\_

**Smart Thermostat:**

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Total Purchase and Installation Cost: \_\_\_\_\_

Full description of Energy Efficiency Program is available at [www.zngc.com](http://www.zngc.com).

## Attach Proof of Purchase

## Required

Please include a copy of an itemized receipt and/or invoice with your application. Your retailer or contractor can provide this document for your qualified product. Any Applications missing this will be delayed or denied.

Proof of purchase must include:

- Retailer/Contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information as appropriate.
- Purchase date and price

## Review and Submit Application(s)

Return completed application(s) along with required documentation to local Zia Natural Gas Office or mail to:

Zia Natural Gas Company Energy Efficiency Program PO Box 888  
Ruidoso Downs, NM 88346

## Terms and Conditions

When deciding to participate in Zia Natural Gas Company's ("Zia") EEP, please review the following terms and conditions.

1. Zia is not responsible for any decision regarding the selection of equipment to qualify for rebates under our EEP. Zia does not make and hereby disclaims any warranty concerning merchantability or fitness for a particular purpose for any equipment choice the customer makes. The customer is responsible for the full cost and installation of any equipment
2. Zia is not responsible for any decision about which licensed and qualified contractor the customer selects. Zia encourages its customers to carefully research and select a New Mexico licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. Zia is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Zia will not intervene in disputes between a customer and his or her selected contractor. Zia also strongly encourages participating customers to be sure any installation conforms to all applicable codes, permit requirements and manufacturer installation recommendations and requirements. Zia is not responsible for determining whether a customer's appliances are installed correctly or safely. In the event you believe an appliance is unsafe or you detect the odor associated with natural gas, you agree to immediately call the Zia office.
3. The Department of Energy provides information on projected energy saving for different types of appliances and installations. Zia makes no warranty concerning the accuracy of this information or whether the devices the customer selects will accomplish the projected energy and cost savings.
4. Zia requires each customer to present a completed rebate application and is unable to process incomplete applications. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Zia reserves the right to verify all information provided. Zia is not responsible if the dealer/installer, retailer, or contractor fails to provide accurate information about the amount of a rebate or eligibility.
5. This program is applicable to any Zia current customer as specified by original Rate Rider No. 2, Energy Efficiency Rider. Rebates are only available to active customers of Zia, with the exception that the New Construction Measure rebate is available to a prospective Zia customer with an approved Zia Application for Gas Service. Only qualified natural gas equipment purchased, installed or serviced, and qualified inspection performed during program year will be considered for a rebate. Zia encourages each customer to review all program eligibility and requirements.
6. Completed rebate applications will be reviewed and processed by Zia on a first-come, first-served basis until program funds are depleted. Rebate qualifications and amounts, and funding guidelines are subject to change. Rebate funds are limited. As a further condition to receiving a rebate, applicant agrees to allow Zia designated representative to enter applicant's premises to verify equipment installation or inspection performance. Applicant agrees that the purpose of this visit is not to assess the adequacy or safety of installation or inspection, but merely to verify that qualifying equipment has been installed or the qualifying inspection was performed.
7. This Agreement constitutes and represents the complete and entire agreement between the customer and Zia with respect to the subject matter contained herein, and supersedes any prior and contemporaneous agreements, arrangements and understandings of the Parties, whether written or oral, which are hereby terminated and of no further force and effect. The terms of this agreement may not be altered, modified or supplemented except by a writing signed by each of the Parties.
8. Energy Efficiency Program and Rate Rider No. 2 approved by NMPRC Case No. 24-00247-UT Final Order March 24, 2025.
9. Processing time for rebates will be between 6 to 8 weeks.

**I hereby certify that all information is accurate, including claims of customer and equipment or inspection information. My signature below indicates I have read, understand and agree to all terms and conditions on this application and acknowledge that Zia may verify all the information provided.**

Applicant signature required: \_\_\_\_\_ Date: \_\_\_\_\_

Applicant Name (please print): \_\_\_\_\_