

Natural Gas News

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ENERGY EFFICIENCY CUSTOMER SURVEY QUESTIONNAIRE 2024

Please take a moment to fill out this brief survey to help us improve our Energy Efficiency program and better serve you. Your responses will be included in our New Mexico Public Regulation Commission filing and will be kept confidential. Upon completion of this survey, please email it to customerservice@zngc.com, return it to your local office, include it in your payment envelope, or fax it to 575-378-7011.

1. Are you considering replacing any natural gas equipment in your home within the next three years?

- YES NO

If yes, please check those that apply:

- Water Heater Furnace
 Gas Clothes Dryer Gas Oven or Range
 Back up Generator Other:

2. If you answered "YES" to question 1, would you consider an ENERGY STAR or other qualified highly efficient option with an incentive rebate from Zia Natural Gas?

- YES NO

3. Have you participated in Zia Natural Gas Energy Efficiency Programs in the past?

- YES NO

4. Have you received a free Water Conservation Package (Green bag containing a showerhead and aerators) from Zia Natural Gas Company in the past three years?

- YES NO

5. Have you participated in Zia Natural Gas Company's Annual Furnace Inspection rebate program in the past three years?

- YES NO

6. Were you aware of Zia Natural Gas Company's Energy Efficiency Program and Rebates before completing this survey?

- YES NO

7. If you answered "YES" to question 6, how did you first become aware of Zia Natural Gas Company's Energy Efficiency and Rebate program?

- Radio Ads Newspaper Ads
 Zia Newsletter Zia Office
 Friend Social Media
 Direct outreach from Zia's energy efficiency contractor.
 Not aware

8. When considering energy efficiency, which is important to you? Check all that apply.

- Environment Monthly Energy Cost Savings Rebates

9. Considering energy efficiency program rebates and monthly cost savings, how likely are you to participate in Zia Natural Gas Company's Energy Efficiency program in the next year?

- Not Likely Somewhat Likely Likely Very Likely

10. Would you consider using a contractor from a "Participating Contractors" list that are trained in helping you apply for a rebate from one of Zia Natural Gas Energy Efficiency Programs?

- Yes, would consult list No, I have a preferred contractor

11. What additional Energy Efficiency gas equipment rebates would you like to see included in Zia Natural Gas Company's next Energy Efficiency Program?

- Smart Thermostat Rebate
 Energy Star™ Windows Rebate
 Energy Star™ Gas Clothes Dryer
 Energy Star™ Gas Range/Stove
 Attic Insulation Rebates
 Home Air Sealing Rebates
 Energy Efficiency tips in Newsletter
 Other:

12. This program is funded by rate payers approved under Case # 21-00222-UT. Are you in favor of continuing to pay a small charge (Energy Efficient Rate Rider) each month to fund Energy Efficiency promotion and rebates?

- YES NO

Additional Comments:

Our goal is to encourage efficient use of our commodity. As a valued customer of Zia Natural Gas Company, we appreciate your assistance in improving our Energy Efficiency program. To thank you for participating in this brief survey, we would like to enter your name in our Ga\$ Buck\$ drawing for your chance to win Ga\$ Buck\$ (credit on your gas bill). If you would like to enter, please print your name and account number below:

Name: _____

Acct: _____



Zia Natural Gas Company
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RECIPE

Peanut Butter Pudding

INGREDIENTS

- 1 cup all-purpose flour
- 1/2 cup cold butter, cubed
- 1-1/2 cups chopped cashews, divided
- 1 package (8 ounces) cream cheese, softened
- 1/3 cup creamy peanut butter
- 1 cup powdered sugar
- 1 carton (12 ounces) frozen whipped topping, thawed, divided
- 2-2/3 cups cold 2% milk
- 1 package (3.9 ounces) instant chocolate pudding mix
- 1 package (3.4 ounces) instant vanilla pudding mix
- 1 milk chocolate candy bar (1.55 ounces), coarsely chopped



DIRECTIONS

1. Preheat oven to 350°. Place flour and butter in a food processor; cover and process until mixture resembles coarse crumbs. Add 1 cup cashews; pulse a few times until combined.
2. Press into a greased 13x9-in. baking dish. Bake until golden brown, 25-28 minutes. Cool completely on a wire rack.
3. In a small bowl, beat the cream cheese, peanut butter and powdered sugar until smooth. Fold in 1 cup whipped topping. Spoon over crust.
4. In another bowl, whisk milk and both pudding mixes for 2 minutes. Let stand until soft-set, about 2 minutes. Spread over cream cheese layer. Top with remaining whipped topping. Sprinkle with chopped candy bar and remaining cashews. Cover and refrigerate for at least 1 hour before serving.

COMMUNITY CALENDAR

Ruidoso

May- Veterans Coffee and Company. Please come join fellow Veterans for complimentary coffee and pastries and good fellowship with other Veterans. All levels of discharges and branches of the military are honored! Every Thursday from 1 - 3 pm, 615 Sudderth Dr. Ste 1, Ruidoso, NM. For more information call Lynn Zimmer at 575-527-9178.

May- Contemporary Perspectives on Classic Cinema, the 1920s through the 1960s. Hosted by Eastern New Mexico University's Ruidoso campus, this film series offers screenings of classic feature films with audience members invited to participate in conversation following the film. Screenings are free and open to the public, every other Thursday at 6:00 pm beginning March 7. Rm 201. Location: 709 Mechem Drive, Ruidoso, NM.

May 16-19 AspenCash Motorcycle Rally at Ruidoso Convention Center. Beat the heat and find yourself riding in the shady pines of the Sacramento Mountains for 4 days of riding, food and music. Registration is now open at www.motorcyclerrally.com. Thursday- Sunday 8 am to 8 pm.

May 24-27 Opening Weekend at Ruidoso Downs Race Track Ruidoso Downs Race Track opens its summer meet on Memorial Day Weekend with the top two- and three-year old quarter horses in the world competing on the Ruidoso Futurity/Derby Trials and the \$45K John Andreini Memorial Stakes, 1- 5 pm. For more information call 575-378-4431 Book your tickets today!

Las Cruces

May 5 - The Inaugural New Mexico Tamale Festival. Aims to be the "largest annual tamale sampling festival in the Land of Enchantment," featuring a full evening of music and fun on the Plaza de Las Cruces. Included in the event are food trucks, Mexican beer gardens, a night mercado, games, live music, and more. The first ever New Mexico Tamale Festival takes place Friday, from 4 - 10 pm. For more information on the inaugural New Mexico Tamale Festival, www.eventbrite.com

Hobbs

May - Women's Real Talk Support Group presented by Helen Houston's Justice House, Every Thursday at noon, lunch provided, all are welcome, 1515 W Calle Sur (Entrance on the side of building) Hobbs, NM.

May 11 - Cinco De Mayo Celebration - Lovington Come celebrate Cinco De Mayo at the Lea County Fairgrounds! This event is brought to you by the City of Lovington and Lovington EDC. Lea County Fairgrounds 101 S Commercial St., Lovington, NM.

Reminder: We use this section for our local communities. The messages must be non-partisan and non-religious. Non-profit organizations' messages will be given preference. Please send the information to osaucedo@zngc.com before the 10th of the month to make the following month edition. Thank you.

Tampering with a natural gas meter is a serious safety hazard and is also illegal.

Zia Natural Gas Company immediately terminates service when any tampering is discovered in order to inspect and repair any damages to the meter and other equipment. Service may be re-established at the Company's discretion and after an investigation is completed. The occupant of the premises is responsible for all costs of materials and labor associated with the repairs, the cost of all unauthorized gas consumption, an additional \$250 Energy Diversion/ Meter Tampering fee, any outstanding account balance, and reconnect fees as approved in the Company's Rates by the NMPRC. In addition, a police report will be filed and the occupant may be subject to criminal or civil charges. While unauthorized use of gas is a theft, this issue is secondary to the primary concern of safety. Our service technicians are highly trained and certified and must undergo several procedures when inspecting and servicing a meter to ensure the safety of occupants and the property itself. Please contact your local office if you need gas service established at your residence. Your safety is our number one concern!



Celebrate Mom on Sunday, May 12, 2024



In observance of Memorial Day, our offices will be closed on Monday, May 27, 2024.



New Mexico's Natural Choice ... Zia Natural Gas Company proudly celebrating over 30 years of service and looking forward to many more!

Zia Natural Gas Company Area Offices:

Lincoln County

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Hobbs /Jal

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