ZIA NATURAL GAS COMPANY



Your Community Partner

arch 2023 www.zngc.com Vol 20, Issue 3

Installing A New Water Heater Or Furnace?

you will be installing a new water heater or furnace in your home or business, make sure you know about our Energy Efficiency Program before you buy. These days there are many reliable brands to choose

from that are available for many budgets. So how do you choose an energy efficient model? Simple! Take a look at our "minimum efficiencies" below and use it as a reference when shopping for your new water heater or furnace.

For Water Heaters – the efficiency rating is referred to as the "Energy Factor" (EF) or "Uniform Energy Factor" (UEF) and the minimum efficiency for rebate qualification is 0.67.

the efficiency
rating is referred
to as the "Annual
Fuel Utilization
Efficiency" (AFUE) and
the minimum efficiency
for rebate
qualification is
92%.

For more information and instructions on how to participate in our Energy Efficiency Program, please visit our website www.zngc.com and click on "Energy Efficiency Programs"

品量

under the "SAVE ENERGY & MONEY" tab. Once there, click on the program you would like to participate in and check out the "Eligibility" and "How to Participate" instructions.



Energy Efficiency Program Testimonial

I had a 50-gallon electric water heater with monthly electric bills that averaged \$185; my monthly gas bill averaged \$27. After replacing the electric water heater with a natural gas tankless water heater, my electric bill now averages \$120 and my gas bill averages \$39. I am saving \$53 per month in utility costs and I never run out of hot water! The \$350 rebate from Zia Gas was a great incentive and the rebate application process was quick and easy.

- MC from Alto, NM

Scholarships are available!!

Scholarships are available to 2023 graduating High School Seniors in each of our service areas!

Applications are available at any of our offices or from your High School Guidance

Counselor. To learn more, visit us at www.
zngc.com where you can also read and print
a copy of the instructions and application.
The deadline is April 1st, so don't delay!







Spring Chicken Salad

Ingredients:

3 cups of cooked and diced chicken	1 tbsp. chopped sweet pickles
1 medium onion	2-3 tbsp. mayonnaise
1/4 cup chopped pecans	1/4 tsp. salt
1/4 cup diced celery	1/4 tsp. coarse black pepper

Directions

Mix all ingredients together and serve on lettuce with crackers or toast. Makes 4 servings.

Online Payment Convenience Fee Changes

Zia Natural Gas Company uses Invoice Cloud to process its online payments. Invoice Cloud charges the customer a convenience fee in order to provide this service. Historically, this convenience fee has been \$2.50 per credit or debit card transaction with a transaction limit of \$300. In order to increase this transaction limit, Zia has

negotiated a different fee structure. Starting February 24, 2023, the convenience fee for credit and debit cards will be 2.95% of the total transaction amount, with a minimum convenience fee of \$2.50 and a transaction limit of \$125,000. The convenience fee for ACH payments using a checking or savings account remains at \$0.95 per transaction with no transaction limit. As a reminder, Zia does not collect and cannot refund this convenience fee - it is collected



directly by Invoice Cloud for providing our customers with the option to make online payments. Zia has other payment options available at no additional cost to the customer including its bank draft program and its lobbies are still open to collect cash or check payments in person. Check payments can also still be left in the night drop boxes located conveniently outside each Zia office or mailed in the return envelope provided with your bill.

Notice: End of Winter Moratorium Protection

Protection from winter shut-off ends March 15, 2023. If you have participated in the LIHEAP program throughout the winter months, to avoid a potential service disconnection, please contact Zia Natural Gas Company to make arrangements for payment.

Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at (888)-427-5772, who will then contact the appropriate tribal or pueblo official for assistance.

COMMUNITY CALENDAR

March 3,4,5 – Ruidoso - Lincoln County War III Disc Golf Tournament Test your skills at this PRO/AM B-Tier PDGA- sanctioned singles tournament sponsored by Dynamics Discs to be held at Grindstone Lake, Moon Mountain and Oso Canyon Disc Golf Courses! LCW III is an epic battle of skills and the ability to navigate some of the most challenging courses New Mexico has to offer. Spectators are welcome! Register online today!

March 4 – Alto – Rhythm of The Dance is a spectacular two-hour celebration of Irish culture through music and dance which was created in 1999 and inspired by the epic journey of the Irish Celts throughout history. Tickets from \$59-79, Buffet is \$25

March 10 - Ruidoso - Walking, biking, running, water sports, camping, eating outdoors and excursions - Ruidoso's second annual Outdoor Expo has all the inspiration, kit and tech for you to get outside and active. Admission is FREE!

March 10,11,12 – Ruidoso – Join Ruidoso Parks & Recreation for this family-friendly annual event benefiting the Lincoln County Food Bank. This event, in conjunction with the 2nd Annual Ruidoso Outdoor Expo, begins in the Ruidoso Convention Center parking lot and completes one lap around the Links Walking Trail. Runner registration begins at 8:30am

March 12 - Mesilla - Mesilla Valley Film Society Noir Series presents "The Hitchhiker" (1953) 7:30 pm at the Fountain Theatre. For more information, go to mesillavalleyfilm.org

March 17,18 – Lincoln – Join us at Bonita Valley Brewing Company for a special St Patrick's Day celebration! Special LIVE Irish music, great brews, tasty food and much more! So come on out for a great St Patrick's Day Celebration! 12pm-7pm. For more information call 575-653-4810

March 28 - Ruidoso - Rotary Enchilada Dinner and Bingo at the Ruidoso Convention Center. 6pm to 10pm. Come have some delicious enchiladas and a great time playing bingo! Tickets available at the door for \$10.

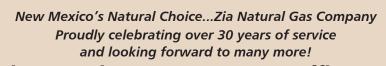
March 11 - Ruidoso - The Links 5k run and walk,10 am to 3 pm Join Ruidoso Parks & Recreation for this family-friendly annual event benefiting the Lincoln County Food Bank. This event, in conjunction with the 2nd Annual Ruidoso Outdoor Expo, begins in the Ruidoso Convention Center parking lot and completes one lap around the Links Walking Trail. Runner registration begins at 8:30 AM. Register Online Today!

April 15 – Carrizozo - World Art Day A celebration of Art and Artists. 10 AM Visit the many art galleries/studios, a fashion exhibit, poetry reading, New Mexico photography at the Tularosa Basin Gallery of Photography, sculpture exhibit, artisan foods and drink. At 4PM a free, live performance, under the big tent by the N'awlins Gumbo Kings, a dixieland jazz orchestra. Visit Carrizozo's historic arts district on 12th Street to experience this event. For more information visit: worldartdaycarrizozo.com visit: carrizozomusic.org facebook: worldartdaycarrizozo. com and carrizozomusic.org

Reminder: We use this section for our local communities. The messages must be non-partisan and non-religious. Non-Profit organization messages will be given preference. Please send the information to osaucedo@zngc.com before the 10th of the month to make the following month edition. Thank you.



"No act of kindness, no matter how small, is ever wasted" - Aesop



Lincoln County 100 Short Drive Ruidoso Downs, NM 88346 575-378-4277 1-800-520-4277 (575) 378-4138 Fax Mailing Address PO Box 888

Ruidoso Downs, NM 88346

Hobbs/Jal 510 E. Bender Hobbs, NM 88240 575-392-4277 1-800-470-9900 (575) 392-8504 Fax Mailing Address PO Box 2220 Hobbs, NM 88241

Dona Ana County 3700 W. Picacho Ave. Las Cruces, NM 88007 575-526-4427 1-800-453-5546 (575) 523-4945 Fax Mailing Address

3700 W. Picacho Ave.

Las Cruces, NM 88007

Zia Natural Gas Company area offices: Maxwell-Cimarron-Springer 316 Maxwell Ave. Maxwell, NM 87728 575-375-2277 1-800-520-4277 (575) 375-2753 Fax Mailing Address PO Box 357 Maxwell, NM 87728



Natural Gas News

is an official publication of Zia Natural Gas Company

Published monthly Oscar Saucedo **Business Development** Manager osaucedo@zngc.com